

Special Events and Trip Information

PLEASE NOTE: THE HAYS CENTER DOES NOT ACCEPT CREDIT OR DEBIT CARDS

- **Events** - Most special events, such as our monthly luncheons, require advanced ticket sales in order to determine the quantity of food needed. Tickets must be purchased before the deadline listed, without exception. You must present your ticket at the door to attend these events.
- **Trips** – Activity Trips are taken on various days of the week to points of interest within the state. **You must sign the trip sheet (by the office) and pay the appropriate fee as listed by noon the business day before the trip.** Space is limited on some trips so you should pay early to insure your spot on the bus. Some trips may take more than one bus. However, there is a minimum of 10 riders to take a trip or an additional bus. Should there be less than 10 riders over the capacity of the initial bus, those exceeding the capacity (those that paid last) will not be able to go and will receive a refund.
 - **Cancellations** –
 - Should you have to cancel a trip you must notify the Hays Center office before noon the business day before the trip in order to receive a refund. Failure to do so, will forfeit your trip fee.
 - Note: There are no refunds for being late and missing the bus.
 - Occasionally the Hays Center must cancel a trip for various reasons including; minimum riders not met, escort had to cancel, destination location or event cancelled or no longer available. Should this happen, you will receive a phone call advising you of the cancellation. You may come to the center for a refund or apply the fee to another trip in the future.
 - **Fees** -
 - Basic trip fees are based on mileage from the Hays Center and range from \$1 - \$3 each.
 - Additional fees are occasionally added to this to include admissions or a group lunch fee.
 - **UNLESS STATED ON THE TRIP SHEET, LUNCH OR ADMISSIONS ARE NOT INCLUDED**
 - You should bring lunch money as most trips will include stopping for lunch as part of the trip.
 - **Who Can Go on Trips** -
 - There are occasional special trips reserved for Hays Center Members Only. These usually occur only once or twice a year.
 - All other trips require a Hays Center membership or an Activity Bus Pass from one of the Senior Activity Centers in North Little Rock. This pass costs \$10 annually. Unless you live in Campus Towers, Willow House, Heritage House or Bowker House, you must be 50 years old to obtain a pass. Activity Bus Passes must be worn for the duration of the trip.
 - We reserve the right to refuse admittance to the bus anyone not willing to follow the bus rules or causing a disturbance.
 - No food or drink on the bus except water in an enclosed container.
 - No Smoking or Alcohol consumption
 - No Profanity